



HEROTEC

NETWORK PROFESSIONAL TRAINING

Implementing Cisco Collaboration Applications

Related Certificate	CCNP Collaboration
Course ID	CAPPS
Related Exams	300-085 CAPPS
Audience	IT Professional
Hours	40

Course Content

Integrating Cisco Unified Communications Applications (CAPPS) v1.0 is a five-day course that prepares the learner for integrating Cisco Unity Connection, Cisco Unity Express, Cisco Unified IM and Presence, and video into a Collaboration deployment. It describes voice messaging deployment scenarios, Cisco Unified Presence features, and troubleshooting mechanisms as well as Cisco Unified IM and Presence and Cisco Jabber integration options with Cisco Unified Communications Manager.

Course Outline

- Module 1: Cisco Unity Connection
- Module 2: Cisco Unity Express
- Module 3: Cisco Unified IM and Presence Implementation
- Module 4: Video Provisioning and Integration in a Unified Communications Deployment

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