



HEROTEC

NETWORK PROFESSIONAL TRAINING

Enterprise Voice and Online Services with Microsoft® Lync® Server 2013

Related Certificate	Microsoft Lync Server
Course ID	Course 20337
Related Exams	70-337
Audience	IT Professional
Hours	40

Overview:

This five-day instructor-led course teaches how to design and configure enterprise voice in Microsoft Lync Server 2013 and Lync Online services. This course will provide you with the knowledge and skills to configure and manage a Lync Server 2013 on premises, Lync Online in the cloud or in a mixed deployment. In addition, it will provide the skills needed by IT or telephony consultants to deliver a Lync based enterprise voice solution. This course will teach you how to configure Lync Server 2013, as well as provide guidelines, best practices, and considerations that will help you optimize your enterprise voice deployment. This course helps the student prepare for Exam 70-337.

Objectives:

- Design a resilient enterprise voice solution
- Design and configure network services for Lync 2013
- Configure Lync Server 2013 voice features
- Implement emergency voice services
- Plan and configure a Lync Online or hybrid solution

Outlines:

- Module 1: Voice Architecture
- Module 2: Configuring Basic Enterprise Voice Functionality
- Module 3: Designing Exchange Server 2013 Unified Messaging Integration with Lync Server 2013
- Module 4: Voice Applications
- Module 5: Configuring and Deploying Emergency Calling
- Module 6: PSTN Integration
- Module 7: Lync Server 2013 and Networking
- Module 8: Phones and Devices
- Module 9: Lync Online Configuration and Migration
- Module 10: Quality of Experience
- Module 11: Voice Resiliency

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